

CASE STUDY



ORGANIZATION:

Verso Corporation
<https://www.versoco.com/>

Verso Corporation is a leading North American producer of printing papers, specialty papers and pulp.

INDUSTRY:

Paper & Packaging

CHALLENGE:

As many other companies, Verso Corporation needed a reliable way to inform their employees about the key systems outages and downtimes.

SOLUTION:

Mill Security, Safety, and IT Departments all use DeskAlerts for Mill Safety Events and IT systems events.

BENEFITS:

It has drastically sped up the time it takes to get event notifications out to our employee's.

What do you mainly use DeskAlerts for?

"We mainly use DeskAlerts for Mill Safety Events "i.e. Fire, Chemical Leak, Bad Weather etc..." and IT systems events "i.e. systems outage, upgrades etc..."

Mike Oehler

Which features you feel are missing in DeskAlerts?

"For most of our needs DeskAlerts has the features that we need. Easy to use."

Mike Oehler

How has DeskAlerts improved communications within your company?

"It has drastically sped up the time it takes to get event notifications out to our employees."

**Mike Oehler,
IT Specialist**

DESKALERTS
INTERNAL COMMUNICATIONS SOLUTION

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